

COVID-19 Free/Reduced Price Internet Access

Farmersville Unified School District is offering the following resources to try and assist all parents/families connect to the internet during these difficult times. The school district is not in anyway affiliated with these companies. However we would like to share the following sources of information available. Please contact the companies directly for further information. Thank you.



AT&T

AT&T is providing free access to its WiFi hotspots throughout the country. Get online for free at thousands of locations across the U.S. We don't have an AT&T Wi-Fi Hot Spot map right now, but you can search your device app store for a hotspot locator.

It's simple! Your device automatically connects to our Wi-Fi® network when you're at an AT&T Wi-Fi Hot Spot location. <https://www.att.com/support/article/wireless/KM1103818/>

How to request a waiver of late fees & overage charges - 4/2/20

We know that many people are experiencing economic hardships as a result of the coronavirus pandemic. AT&T is keeping you connected 24/7. As part of this effort, we'll waive:

- Late payment fees for postpaid wireless, home phone or broadband residential, U-verse TV or DIRECTV customers
- Domestic postpaid wireless plan overage charges for data, voice or text for residential postpaid wireless customers

The waiver applies to these fees or charges you may incur between March 13, 2020, and May 13, 2020, due to economic hardship related to the coronavirus pandemic. Have your user ID and password ready and click here to submit a waiver request. Please allow one to two billing cycles to see your credit, if applicable.

New Service: 1 (866) 861-6075 | Bill & Accounts: 1 (800) 288-2020



Spectrum Charter

Charter is offering [free Spectrum broadband and Wi-Fi access](#) for 60 days to households college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call **1-844-488-8395**. Additionally, all WiFi hotspots are now free of charge.

Get Connected with Free Wi-Fi Internet

Take your internet with you! Get free, unlimited access to over 250,000 WiFi hotspots in places you shop, dine and travel.

<https://www.spectrum.com/free-wifi-hotspots/california/farmersville>



T-Mobile

T-Mobile is providing [unlimited data to all current customers who have plans with data for the next 60 days](#). It will also provide additional data to mobile hotspot users.

Customer Service Hotline: 1 (800) 937-8997



Verizon

Verizon is [waiving late fees and suspending service termination](#) for customers negatively impacted by the global crisis.

Customer Service Hotline: 1 (800) 922-0204